



NAN WALLER BURNETT, MA | Advanced Practice Mediator | High Conflict Specialist
Dispute Resolution Professionals, LLC – Senior Partner

1746 Cole Blvd. Building 21 Suite 295 Golden, CO 80401-3208

Phone: 303.273.0459 | Fax: 303.275.7158 | Email: Nan@disputepro.com

Web: www.disputepro.com www.calminthefaceofthestorm.com



Nan is a dynamic facilitator, author, transformative high conflict mediator, psychotherapist, conflict systems design consultant, executive conflict coach, educator and a founding partner in Dispute Resolution Professionals, LLC, established in 1997 in the Denver metropolitan area. An expert in high conflict family systems and multiparty complex workplace disputes; she was trained as a mediator at Harvard Law School's Program on Negotiation in 1995, as well as USPS Redress training in 1998. She received specialized Divorce and Child Custody training at CDR in Boulder, CO. She has mediated over 3000 cases. Nan holds the Advanced Practitioner status in the Workplace, Training and Family Sections of the Association for Conflict Resolution.

Current Areas of Study: Neuroscience, Creativity, High Conflict. In 2011, Nan developed and trains nationally on The Master Practitioner Series. A four part series on the following topics: Trauma, Neuroscience, Meta-Cognition and Reflective Practice, High Conflict Populations, and Spiritual Intelligence in the Workplace.

FAMILY LAW/ FEDERAL EXPERIENCE / LABOR

Nan is considered a national expert in high conflict family systems and has mediated protracted familial disputes in 19 states. A large part of her cases are high conflict post decree divorce. Forty percent of her caseload is federal mediation, and she specializes in the areas of employment, EEOC, ADA, and workplace violence, hostile work environment, public dialoging, healthcare disputes, crisis management, post-traumatic stress disorder, and critical incident debriefing. Nan has worked for 7 federal agencies throughout the western United States and has also provided trainings in the area of conflict management, workplace violence and emotional intelligence. She conducted grievance mediation for United Airlines for 25 years. Nan has trained ADR professionals nationally and internationally.

AFFILIATIONS

She is a past Chair of the ACR Spirituality Section. She is also a member of the Association of Family and Conciliation Courts, the Metro Denver Interdisciplinary Committee for Families, the ADR section of the Colorado Bar Association, the DR Section of the American Bar Association, and the Master Mediator Institute.

Board of Directors - MEDIATORS BEYOND BORDERS INTERNATIONAL

She is passionate about transforming the planet and bringing peace through the engagement of conflict, one dispute at a time. She is now working for peace internationally. In response to the international geo-political crisis, she became part of the founding team to develop the non-profit organization, Mediators Beyond Borders International and has served on the Board of

Directors for 6 years. Over the last three years she helped to develop the Training & Research, and Events Divisions. In 2009, Nan developed the International Ambassadors Program, worked on the Internship Program and was instrumental in launching the first Professional Country Chapter outside the US, MBB Italy. She is now the international team leader on the MBBI Greek Public Dialogues on Immigration to be held in Athens in 2013-2016. www.mediatorsbeyondborders.org

PRESENTATIONS & THE ROCKY MOUNTAIN RETREAT For ADR Practitioners

In 2004, she designed and remains the lead facilitator for the Rocky Mountain Retreat, teaching holistic and reflective practice to Judges, lawyers, mediators, conflict practitioners and peace-builders from over 21 countries and 45 states. The retreat was gifted to ACR for 2010 and beyond. She also served on the Board of Directors for the Global Negotiation Insight Institute; formerly the Harvard Negotiation Insight Initiative. In 1997, Nan was part of a 14 member professional delegation to Russia and Poland as a Citizens' Ambassador for Mediation and she presented at the Moscow State University College of Law. In 2009 she was the 6th Kaplan Lecturer at the Pittsburgh Bar Association Spring Legal Forum, presenting on Spiritual Intelligence in Intractable Conflict, and was the Keynote speaker for the 3rd Congress of AFCC- Louisiana Bar Association in 2013. She has directed 4 of the MBB Congresses. Nan has presented nationally at the ABA/DR, AFCC, and ACR conferences and has been a guest lecturer at Hamline Law School in St. Paul, MN. She led a Mediators Beyond Borders Ambassador's Mission to China, where she presented at the University of Peking Law School, Mongolia, and Korea in April of 2009. In 2010, she led a delegation of 20 Mediators to Europe to present in Florence, Italy to the Mayor's Council and University of Rome for MBB. She presented in Slovenia and Germany in 2011 and Italy and Portugal on her Master Practitioner Series in 2012. She will present in Athens, Greece and Prague, Czech Republic in 2013.

FACULTY

Nan has been adjunct faculty at Regis University since 1998 where she teaches Conflict Theory, Theories of Collaborative Negotiation, Advanced Mediation, and Power Dynamics and Persuasion in the graduate programs. Nan founded the Regis University Mediation Project, active from 1995-1998. She serves as one of the faculty advisors to the Regis University/ Colorado Professional Chapter of MBB. She has done post graduate work at Harvard University Law School Program on Negotiation in Advanced Mediation, and at Duke University and UCLA in Neuroscience and Conflict.

COURT ORDERED CONFLICT EDUCATION

Nan co-authored and has taught the co-parenting education seminar “In the Best Interest of the Children” for 15 years. She authored and developed the level two high conflict classes “Growing through Conflict” in 2001, and has served thousands of bi-nuclear families statewide and in metro Denver.

AUTHOR

Nan is also an award winning author of a daily spiritual practice book entitled *Calm in the Face of the Storm: Spiritual Daily Practice for the Peacemaker*, the winner of the 2008 Gold Medal for Spirituality/Inspiration at the National Independent Book Publishers Awards, [IPPY], presented in Los Angeles. www.calmthefaceofthestorm.com ; or www.amazon.com

